

# Agenda Item 10

		<b>THE HEALTH SCRUTINY COMMITTEE FOR LINCOLNSHIRE</b>	
Boston Borough Council	East Lindsey District Council	City of Lincoln Council	Lincolnshire County Council
North Kesteven District Council	South Holland District Council	South Kesteven District Council	West Lindsey District Council

Open Report on behalf of David Coleman, Chief Legal Officer

Report to	<b>Health Scrutiny Committee for Lincolnshire</b>
Date:	<b>20 March 2019</b>
Subject:	<b>Healthy Conversation 2019 – Listening and Engagement Exercise</b>

**Summary**

On 5 March 2019, the NHS in Lincolnshire launched the *Healthy Conversation 2019* listening and engagement exercise, which will continue throughout 2019. The purpose of this report is to provide an overview of the *Healthy Conversation 2019* engagement materials and to invite the Committee, following an initial discussion, to consider which elements of *Healthy Conversation 2019* it would like to prioritise for more detailed consideration, prior to submitting any feedback to the NHS in Lincolnshire. The NHS in Lincolnshire has stated that formal consultation on substantial changes is expected in due course.

**Actions Required:**

- (1) To note:
  - (a) the launch of *Healthy Conversation 2019* listening and engagement exercise by the NHS in Lincolnshire on 5 March 2019; and
  - (b) that full public consultation will be undertaken by the NHS in Lincolnshire 'in due course' on any permanent substantial changes to health services.
- (2) To assess the themes and topics in *Healthy Conversation 2019* with a view to identifying those priority areas which the Committee would like to look at in more detail in the coming months.
- (3) To consider the engagement arrangements at a future meeting, with a view to seeking assurance that efforts are being made to engage and involve as many people as possible, including 'hard-to-reach' and vulnerable groups.

## 1. Background

### Content of *Healthy Conversation 2019*

On 5 March 2019, the NHS in Lincolnshire launched the *Healthy Conversation 2019* listening and engagement exercise. All the documentation and video clips can be found at the following link:

<http://lincolnshire.nhs.uk/healthy-conversation>

Attached at Appendix A is a document containing the key documentation, as it stood at the date of the launch on 5 March 2019. The NHS in Lincolnshire has stressed that as part of the *Healthy Conversation 2019*, the information will be developed and updated throughout the engagement exercise, to reflect the comments received.

Appendix A contains information under the following headings: -

- What is the Healthy Conversation?
- The Future of Lincolnshire's Health Care
- The Healthcare Vision – Lincolnshire's Hospitals
  - Pilgrim Hospital Boston
  - Grantham and District Hospital
  - Lincoln County Hospital
  - Louth County Hospital
  - Lincolnshire's Community Hospitals
- About Preventing Ill Health
- Looking After Ourselves and Each Other
- Care Closer to Home
- Mental Health and Learning Disabilities
- Lincolnshire's Urgent and Emergency Care
- The Acute Services Review – Case for Change
- About Acute Hospital Services
  - Breast Services
  - Stroke Services
  - Women's and Children's Services
  - Medical Beds and Grantham Hospital
  - Trauma and Orthopaedics
  - General Surgery Services
  - Urgent and Emergency Care Services
  - Haematology and Oncology
- Plans over the Next Twelve Months
- Achievements over the Last Twelve Months

### 'Enablers'

The *Healthy Conversation 2019* webpages also includes a section on 'enablers', as follows:

- NHS Long Term Plan
- Workforce
- Travel and Transport
- Information Technology
- Estates

### Video Library

The *Healthy Lincolnshire 2019* webpages also include a video library at the following link:

<https://www.lincolnshire.nhs.uk/healthy-conversation/video-library>

There are videos on the following topics:

- General
- Case for Change
- Estates
- Workforce
- Finance
- Breast Services
- Care Closer to Home
- Community Hospitals
- General Surgery
- GP Services
- Haematology and Oncology
- Learning Disability
- Medical Services at Grantham (Parts 1 and 2)
- Mental Health
- Stroke Services (Parts 1 and 2)
- Trauma and Orthopaedics
- Urgent and Emergency Care
- Women's and Children's Services

### Engagement Events

The NHS has stated that there will be a wide range of engagement events and discussions across the county with the public, their representatives, their partners and staff. The initial series of engagement events will be held between **2pm and 7pm** on the following dates and venues:

- **BOSTON - Wednesday, 13th March** – The Len Medlock Voluntary Centre, St George's Road, Boston, PE21 8YB
- **LOUTH - Thursday, 14th March** – Louth Library, Northgate, Louth, LN11 0LY

- **SKEGNESS - Tuesday, 19th March** – The Storehouse, North Parade, Skegness, PE25 1BY
- **GRANTHAM - Wednesday, 20th March** – Jubilee Church Life Centre, London Road, Grantham, NG31 6EY

Further events are planned for **Lincoln, Gainsborough, Spalding, Sleaford,** and **Stamford** and will be announced by the NHS as soon as the arrangements are finalised.

## 2. Activity for the Committee

As district council elections will be taking place on 2 May 2019, there may be some changes to the district council membership of the Committee. For this reason, detailed activity on *Healthy Conversation 2019* is planned from 15 May onwards, to enable the newly established Committee to fully participate.

### Committee Consideration

The Committee is invited to consider which topics it would like to consider at forthcoming meetings: -

- 15 May
- 12 June
- 10 July
- 18 September

The Committee is also invited to consider whether to would like to adopt a working group approach for any items to be considered in greater detail. The Committee could then submit its feedback to the NHS on elements of the *Healthy Conversation 2019*, without prejudicing its response to full public consultation, which will take place on any substantial changes at a later date.

### Informal Workshop Activity

On 20 February 2019, the Committee agreed to an informal workshop and it is planned to arrange this for late May / early June.

## 3. Links with National and Local Strategies

### NHS Long Term Plan

The NHS Long Term Plan was published by NHS England in January of this year, and is cited in *Healthy Conversation 2019* as an 'enabler'. The Committee will need to seek confirmation of the elements of *Healthy Conversation 2019*, where there is a national requirement to implement change and those elements where there is local discretion.

For example, the NHS Long Term Plan states that: -

**"We will fully implement the urgent treatment centre model by autumn 2020 so that all localities have a consistent offer for out-of-hospital urgent care, with the option of appointments booked through a call to NHS 111. Urgent treatment centres will work alongside other parts of the urgent care network including primary care, community pharmacists, ambulance and other community-based services to provide a locally accessible and convenient alternative to A&E for patients who do not need to attend hospital." (Paragraph 1.26 of the NHS Long Term Plan)**

This clearly means that a network of urgent treatment centres is a national imperative, (as has been reported to the Committee previously). However, for the county of Lincolnshire there are local decisions to be made on where the urgent treatment centres are to be located and what hours they are to open and be accessible on a 'walk-in' basis.

#### Lincolnshire Joint Health and Wellbeing Strategy

As more detailed consideration of topics is undertaken, the Committee is recommended to consider the links to the Lincolnshire Joint Health and Wellbeing Strategy, and the supporting evidence base provided by the Joint Strategic Needs Assessment.

#### **4. Consultation**

The NHS in Lincolnshire has stated that the *Healthy Conversation 2019* is a listening and engagement exercise, which will last throughout 2019. This will be followed by full public consultation.

The *Healthy Conversation 2019* website includes the following guidance:

##### "What is engagement?"

"Engagement is the formal term used within the NHS to describe the on-going 'two-way conversation' in which all stakeholders are invited to help shape the future of their NHS. It is vital to engage our public, their representatives, our partners and staff in how services are designed and improved to ensure a vibrant and effective healthcare service is delivered to meet the needs of a changing population. The NHS is having to make some tough decisions about how care is provided so a period of engagement allows everyone to provide thoughts and feedback for full consideration before public consultation. Engagement takes place through a variety of activities including community events, surveys, telephone calls and emails.

##### "What is consultation?"

"Public consultation is a legal requirement and refers to the formal process of gathering our public, their representatives, our partners and

staff's views to contribute to informing upon significant service change. It usually lasts at least 12 weeks, and ordinarily follows a period of engagement. The views gathered during the exercise must be analysed and any decisions taken must take these views into account, as well as many other factors such as clinical opinion. A final report is widely publicised explaining these decisions, before the outcome is implemented."

## 5. Conclusion

The Committee is invited to note the launch of *Healthy Conversation 2019* listening and engagement exercise by the NHS in Lincolnshire on 5 March 2019; and that full public consultation will be undertaken by the NHS in Lincolnshire 'in due course' on any permanent substantial changes to health services.

The Committee is recommended to assess the themes and topics in *Healthy Conversation 2019* with a view to identifying those priority areas which the Committee would like to look at in more detail in the coming months.

The Committee is also invited to consider the engagement arrangements at a future meeting, with a view to seeking assurance that efforts are being made to engage and involve as many people as possible, including 'hard-to-reach' and vulnerable groups.

## 6. Appendices

These are listed below and attached to the report: -

Appendix A	A <i>Healthy Conversation 2019</i> – Key Documentation from Website (as at launch date of 5 March 2019)
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## 7. Background Papers - None

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